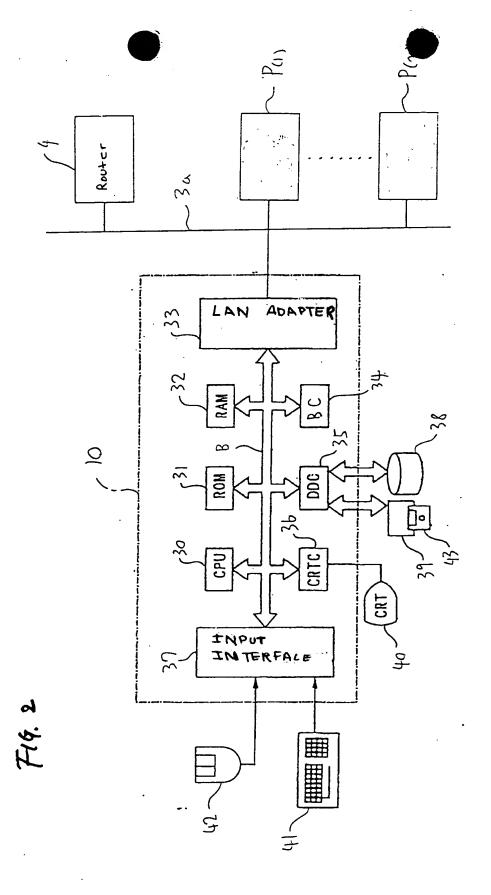
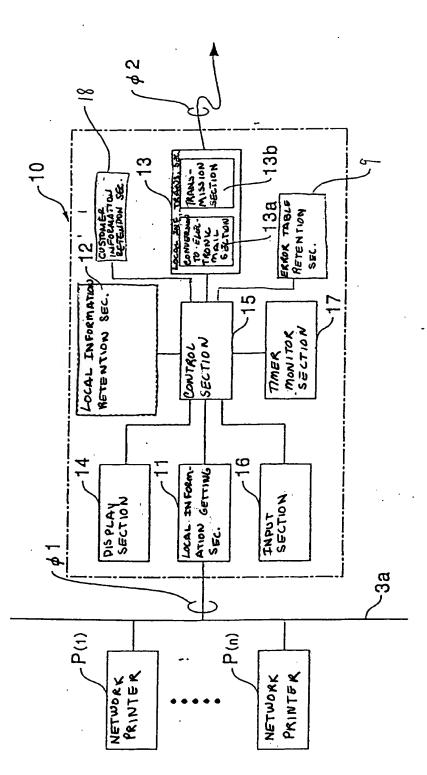
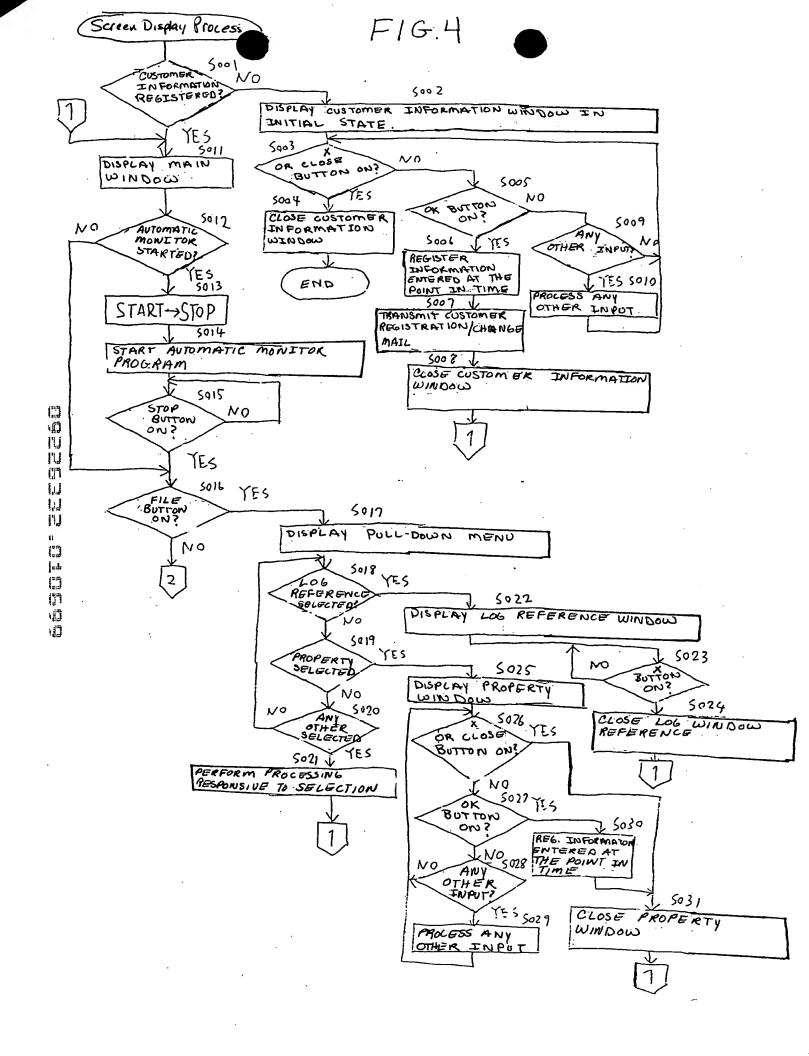
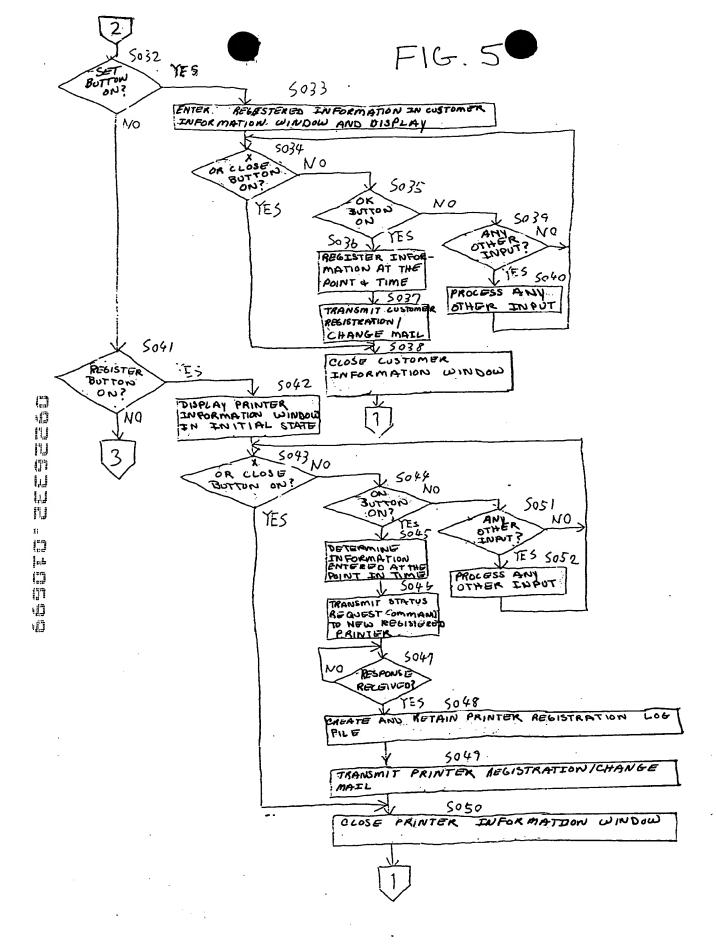


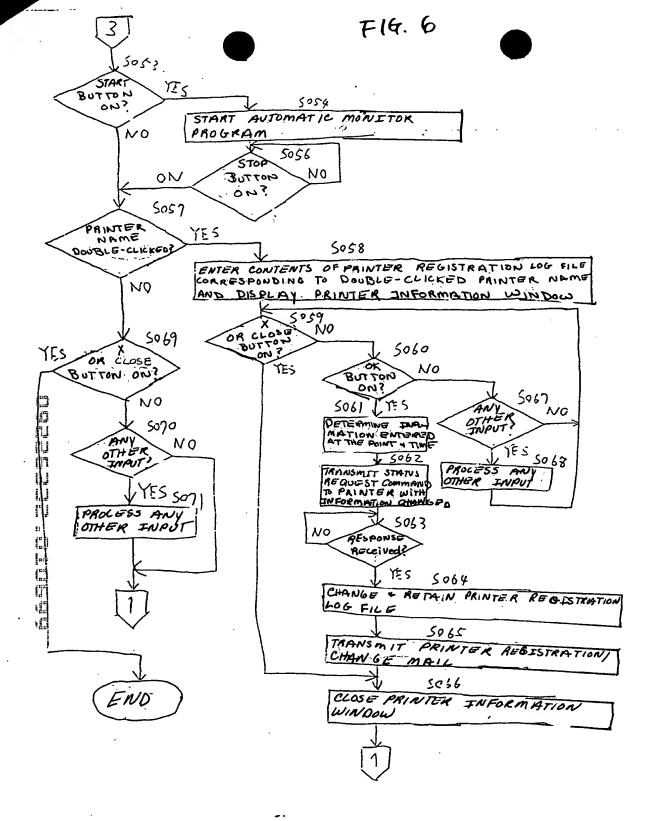
GPPGCPPC Clicy

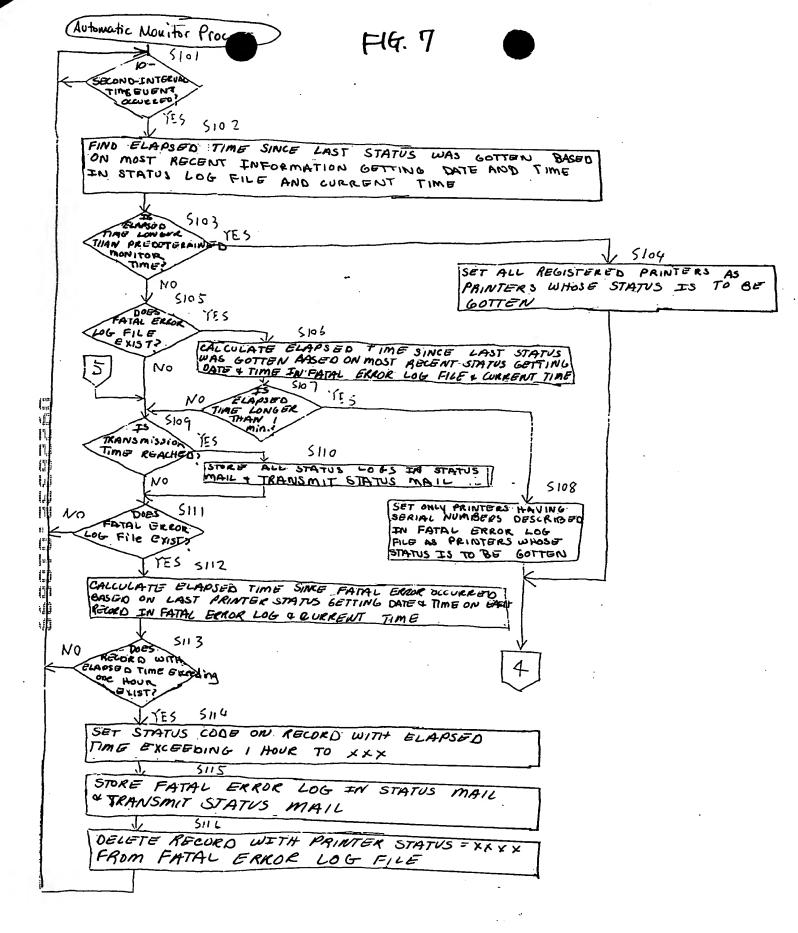


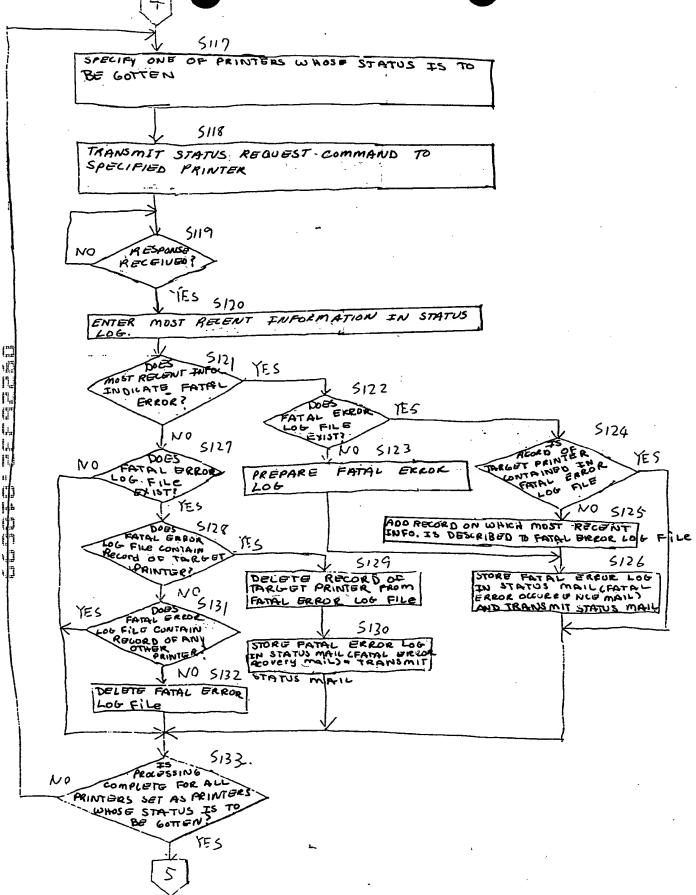


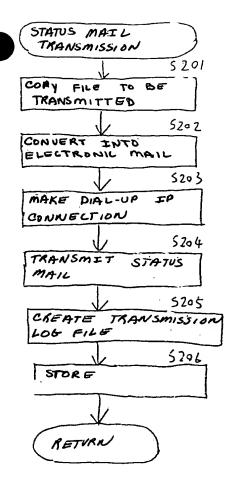


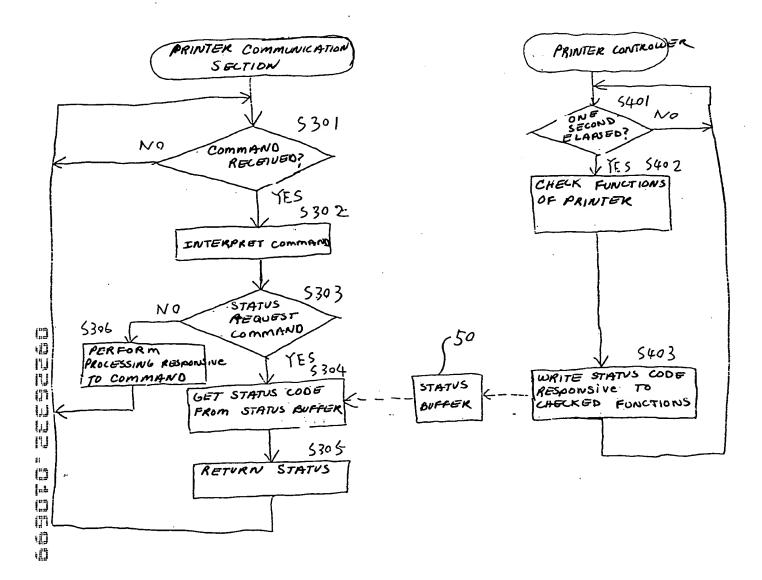












	X
CUSTOMER INFORMATION	
- ABENCY MAIL ADDRESS	OK
вэре Стите јр	CLOSE
EPSONE_TRANSMIT aspa@xxxxxxip	CECT
CUSTOMOR	IMPORT
CUSTOMER.	EXPORT:
ADRESS:	-
TEL. NO.: 0263 - 12 - 3456 FAX NO. 0263 - 12 - 3456	
ADMINISTRATOR	
MAIL ADDROSS aspa@xxxxxip	
REMARKS!	•
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MAIL HEADEK FORMAT

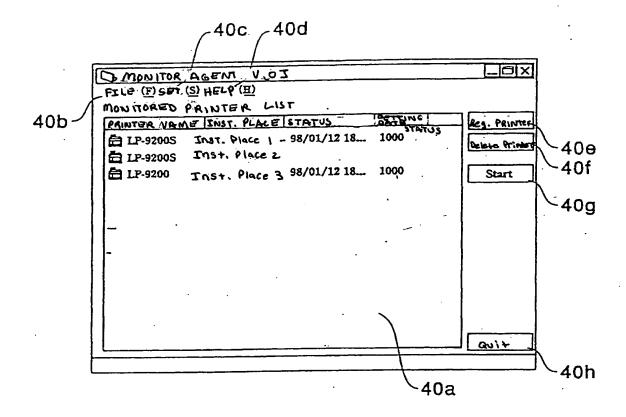
φ **5**

Item	Message	
Subject:	CDS CustomerMessage	

MAIL TEXT FORMAT

CUSTOM EK NAME BEFORE	COSTOMER NAME BEFORE CHANGE (BLANK FOR NEW COSTOMER
COSTOMER NAME AFTER	CUSPIMER WAME BEFORE CHANGE COLTTO FOR NEW CUSTOMEN
ADDRESS 1	CUSTOMER ADDRESS
ADDRESS Z	CWTOMER ANDRESS
Tel 1; Tel 2, Tel 3	CUSTOMER Telephone NUMBER
FAX 1, FAX 2, FAX 3	COSTOMER FAX NUMBER
ADMINISTRATOR	CUSTOMER ADMINISTRATOR
MATL ADDRESS	MAIL ADDRESS OF AGENT UNIT ADMINISTRATOR
REMARKS	rem arks
UPDATE DATE & TIME	LAST UPDATE DATE STIME IN AGENT UNIT

F14. 13



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D LOG REFERENCE	
aspa@xxxxxxxx97/10/31 19:39:00.0	4
aspa@xxxxxxxx97/10/31 19:41:53.0	- 11
aspa@xxxxxxx97/10/31 19:48:40.0	
aspa@xxxxxxxxx97/10/31 19:49:39.0	11
aspa@xxxxxxx97/10/31 19:50:49.0	1 1
aspa@xxxxxxxx97/10/31 19:52:42.0	11
aspa@xxxxxxxx97/10/31 19:54:47.0	
aspa@xxxxxxxx97/10/31 19:56:50.0	
aspa@xxxxxxxx97/10/31 19:58:53.0	
aspa@xxxxxxxxx97/10/31 20:00:56.0	
aspa@xxxxxxxxx97/10/31 20:02:58.0	
aspa@xxxxxxx97/10/31 20:05:00.0	1.1
aspa@xxxxxxxx97/10/31 20:07:03.0	
aspa@xxxxxxxxxxx97/10/31 20:09:06.0	11
aspa@xxxxxxxxxx97/10/31 20:11:09.0	· []
aspa@xxxxxxxxx97/10/31 20:13:12.0	₩

O PROPERTY MONTTOR	[3
PRINTER MONITOR THOUSE I MIGHES MONETOR ITEMS @ ERROR OALL	O.K
TRANS. LOG MAX. Size 100 kByte	-

D PRINTER INFORMATION	_ [X]
NONTRORFO PRINTER ID SO OK SS 1 192 168 1 52 OK	
PRINTER S/N 222222221 CLOSE -	
MINTER INSTALLATION PLACE I PLACE I	-
@ MONITOR O NOT MONITOR	
PRINTER TO THE TOTAL	
MAUFACTORER: EPSON	
PRODUCT NAME: LP-9200S	
PRINTER TYPE: PAGE	

12c

IP ADDRESS	IP BOORESS OF PRINTER
SERIAL NUMBER	SERIAL NUMBER OF PRINTER MONITORED BY AGENT UNIT EXAMPLE: AAXODZ7 122
PRINTER DISTALLATION PLACE	INSTALLATION PLACE OF PRINTER
PRINTER MANEACTURE NAME	MANUFACTUREK NAME OF PRINTER
MODEL NAME	PRINTER NAME
PRINTER TYPE	PAGE: PAGE PRINTER COLOR PAGE: COLOR PAGE PRINTER
MONITOR FLAG	DETERMINATION AS TO WHETHER OR NOT PRINTER IS TO BE MONITOR ED O'NOT MONITOR 1: MONITOR
DATE & TIME	DATE & TIME AT WHICH STATUS WAS GOTTEN
STATUS CODE	CORRENT STATUS COOF

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ADMINISTRATOR

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MACL HEADER FORMAT	<i>\$</i> 4
ITEM	MESSAGE .
Subject	CDS PrinterMessage
	•
MAIL TEX FORMAT	
	& AFTER CHANGE , PRINTER INST. PLACE , PRINTER NAME ,
PRINTER TYPE , CUST. A	VAME, ADDRESS 1, ADDRESS 2, Tel. 1,

FAX 1

MAIL ADDRESS

FAX 2

REMARĶS

TIME STADGU

E1. 2

FAX 3

		_	
FIELD NAME	DESCRIPTION]	
COSTOMER MAIL ADPRESS	MAIL ADDRESS OF CUSTOMER HAVING PRINTER WHOSE STATUS	معمو	6000
INFORMATION GETTING DATE + TIME	FORMAT EXAMPLE! 1997/09/30 13:39:17		
S/N	SERIAL NUMBER OF PRINTER]	
PRINTER STATUS	STATUS CODE OF PRINTER MONITORED BY MONITOR]	
TOWER REMAINING AMT.	TOWER REMAINING AMOUNT % IN PRINTER STATUS]	
INK ABMAINING AMT. 1	Tok Remaining Ant Black]	
Ink Remaining Amt. 2	THE REMAINING AND CYAIL	İ	
Jak Remaining Amt. 3	TNK Remaining: Hagenta]	
Ink Remaining Amt 4	Jak Remaining: Yellow]	
WASTE TONER	WASHE TONER BOX USE AMOUNT]	
GTL ROLL	OIL ROLL REMAINING AMOUNT		
Photo sensitive, unit Remaining -15c	Remaining Life of Photosensitive Unit in Printer STATUS		
TOT. # OF PRINT SHEETS	TOT # OF PRINT SHEETS		
tot. Lof paint sheets in Bims as monochrome paint	TOT. # OF PRINT Seets in terms of Monochrome Print		
POLON BATIO	COLO PRINT PATIA	1	

. / ^Z	′13x	Z13y _ 28
ERROR LEVEL	Code	DISPLAY STATUS Message
⊗Fatal Error	> 6000 XXXX	SEAVICE CAN error FATAI error continues for one hour or more
E1 ①Warning	2001 2002 2003	Timer 15 getting Lows. PRINT with some omission Because of mem. Shortage
E2"	3000 3001 3004	Memory should be added PRINT Overtun memory shortage
	4001 4003 4008	memory for Printing Amer Bide is insuspicione Tener out De cond or Dimm white resulted in failure
-	4009 4012 4014	Paper Jam in Paper discharge Section
() Information	4017 1000	unavoilable option Tybe B interface and is mounted Paper Jam in double-sided unit IDIC Cprintable)
E3	1001 1002 1003	inprintable sob execution (printable)
	1004 1005	Tob Cancel Reset Processing To card or dimmi write
	1007 1008	ensine worming up Power Save mode forcible paper discharge
	1010 1012	militable but undermatted It card or Dimmis justified and interface
	2004	Donple 2; geg being 12 concered
	3003 4000	Toner contridge 18 not set
	4003 4004	Printer cover is open inquallable It card, cortidge, or dimm is inserted in instruction)
	4010 4011	paper custate is not set paper paper paper paper
	4016	apper that cannot be printed in Portrait or entation 13 set in pouble-sided unit cover is open protection between passed paper size a size or paper to be attempted to the paper to be attempt
	4019	pavailable Local talk Social mobile 15 mounted. To print doubt-sided permane card backup Battery out Print mode. Print mode.
① Information	1	mist error occurs is printer power 19
	'	or ASP monitor Agent does not normally operate.

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FIG.21

Information getting	Date and time at which fatal error occurred. Used as one-hour continuation determination.
date and time	Format example: 97/09/30 AM 1:39:17
Printer serial number	Serial number of printer monitored by agent unit.
	Example: AAX0027122
IP Address	IP address of printer to be monitored for one-hour continuation.
Printer type	Page: Page Printer
	Color Page: Color Page Printer
Status Code	Status code when fatal error occurred.

FIG. 22

Mail Header Format

Item	Message
Subject:	CDS Message: Mail Address

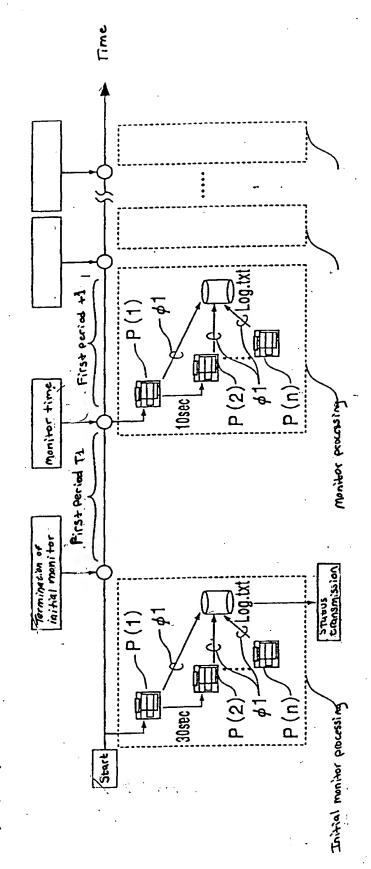
Mail Test Format

Iviali i est i offiliat	
Field Name	Description
Customer mail address	Mail address of customer having printer whose status was gotten.
Information getting date and	Date and time at monitor agent monitored.
time	Format example: 1997/09/30 13:39:17
S/N	Serial number of printer.
Printer Status	Status code of printer monitored by monitor agent
Toner remaining amount	Toner remaining amount (%) in printer status.
Ink remaining amount 1	Ink remaining amount (%): Black
Ink remaining amount 2	Ink remaining amount (%): Cyan
Ink remaining amount 3	Ink remaining amount (%): Magenta
Ink remaining amount 4	Ink remaining amount (%): Yellow
Waste toner	Waste toner box use amount
Oil roll	Oil roll remaining amount
Photosensitive unit	Remaining life of photosensitive unit in printer status.
remaining life	
Total number of print sheets	Total number of print sheets.
Total number of print sheets	Total number of print sheets in terms of monochrome print.
in terms of monochrome	
print	
Color ratio	Color print ratio.

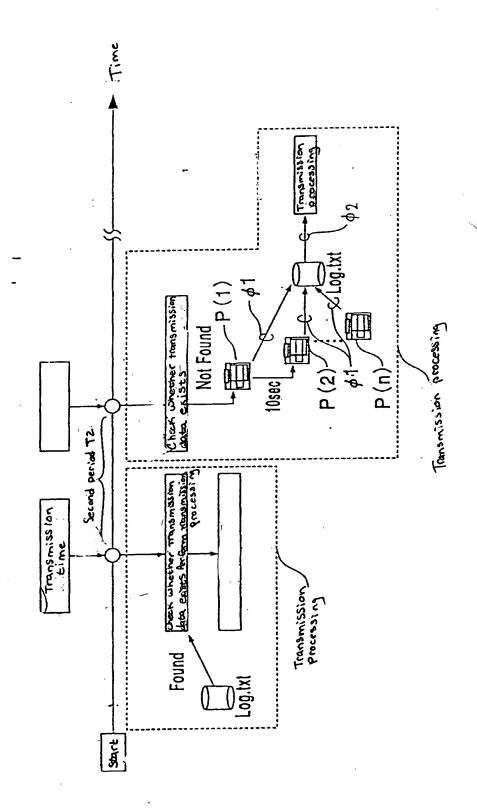
FIG. 23

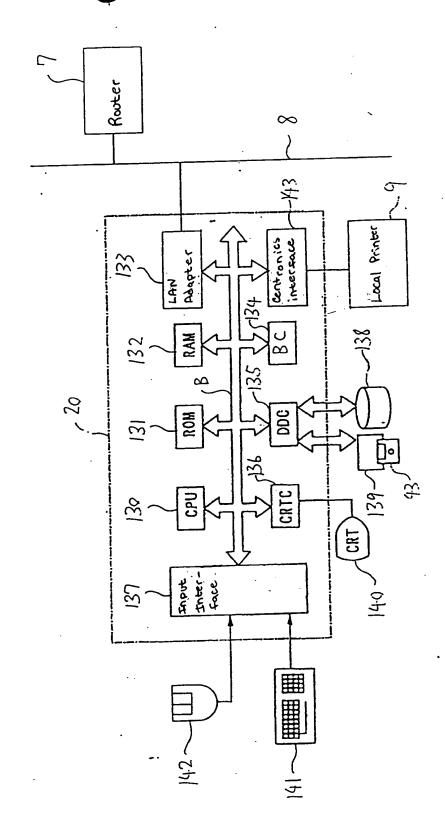
Transmission destination mail address	Mail address of console unit to which mail is to be transmitted. Example: aspc@xxxxxx.co.jp.
Serial number	Serial number of printer monitored by agent unit. Example: AAX0027122
Transmission date and time	Date and time at which agent unit transmitted status. Example: 97/09/30 AM 1:39:17
Transmission status	Mail transmission status. 0: Normal, not 0: error

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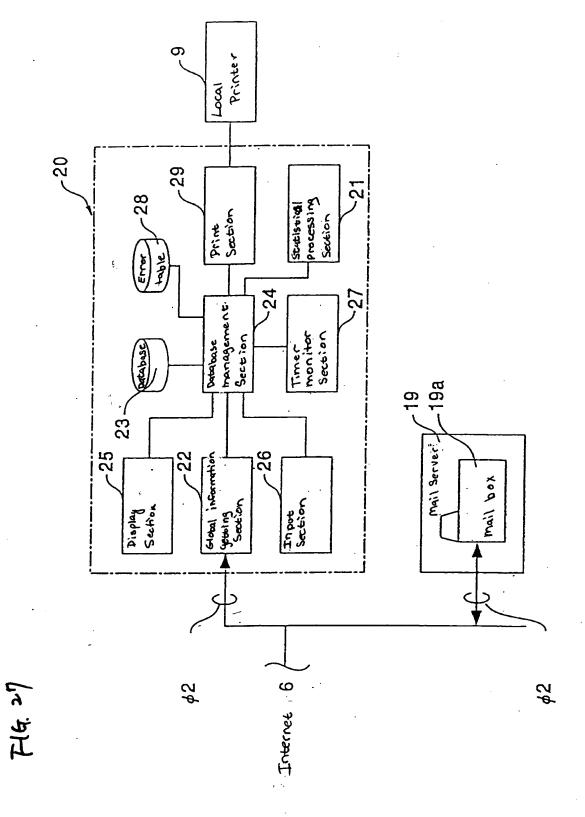
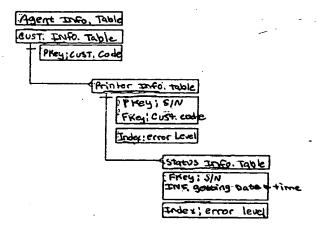


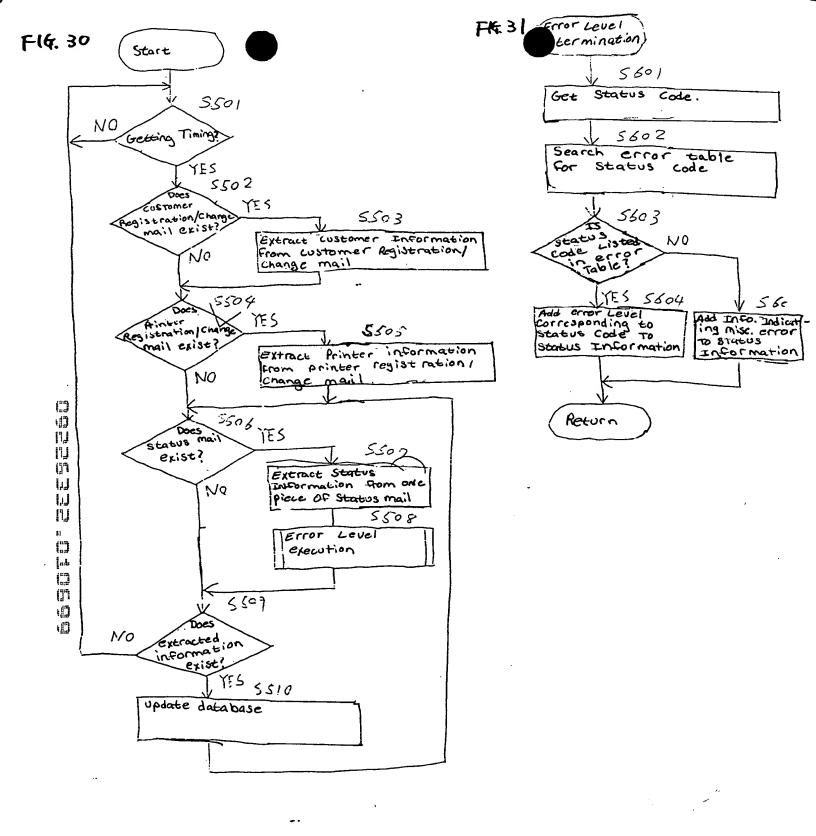
FIG 28A

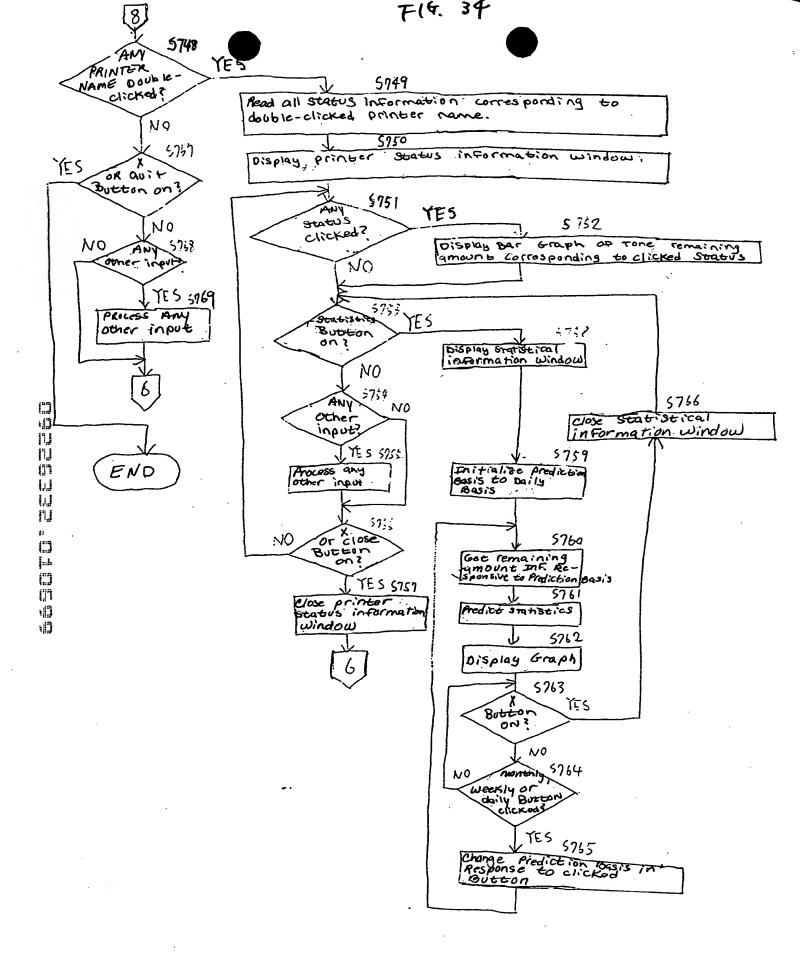
Agent information	Company Name	Text	100	Agent installation agency name
	Installation Date	Date/time	8	Monitor agent installation date and time.
	Tel. Number	Text	20	Agency telephone number.
	Fax Number	Text	20	Agency fax number.
	Administrator	Text	100	Person in charge of administrating monitor
	Remarks	Text	255	agent. Information.
	Monitor interval	Number	4	Reception party address reception interval of
			·	mail sent from customers.
	Non-reception determination criterion	Number	1	Timer specification of interval specification for non-reception determination
	Non-reception determination	Number	4	Non-Reception determination time.
	System log size	Number	4	Number of records to display past information of printer status.
Customer	Customer Code	Number	4	Code assigned by system.
Information				
	Company name	Text	100	Customer name.
	Customer pilot	Text	20	Pilot Tel. Number of customer.
	Tel. Number			
	Customer pilot fax number	Text	20	Pilot fax number of customer.
	Address 1	Text	255	Customer address 1
	Address 2	Text	255	Customer address 2
	Representative	Text	100	Customer representative
	e-mail address	Text	128	Mail address of machine in which monitor
				agent is installed.
	Administrator mail address	Text	128	Mail address of monitor agent administrator.
	Last update date and time	Date/Time	8	Information update date and time.
	Remarks	Text	t255	Remarks information.
	Error Level	Text	1	Most recent status - A: Fatal, B: Warning, C: Information, D: Default.
	Agency memo	Memo		Agency memo is stored
	Transmission	Text	1	Interval specification or time specification for
	setting			transmission.
	Transmission day	Text	1	Day intervals of interval specification
	units		<u> </u>	transmission.
	Transmission time	Text	1	Transmission time.
	Transmission interval	Number	4	Transmission interval.
Printer information	S/N	Text	10	Serial number of printer.
	Customer code	Number	4	External reference to customer code in customer information.
	Printer name	Text	40	Printer name.
	Printer type	Text	10	Printer Type: Page, SIDM_1, SIDM_2, INJ_1, INJ_2, No type.

FIG 28B

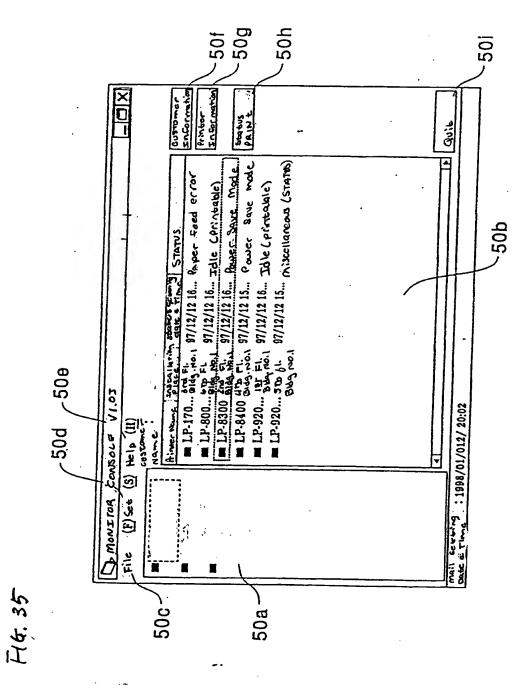
	Administration department	Text	100	Administration department of printer.
	Status text	Text	5	Storage of status code from printer.
	Error level	Text	1	Most recent status. A: Fatal, B: Warning, C:Information, D: Default.
	Information getting date and time	Date/time	8	Date and time at which information was gotten.
	Information update and time	Date/Time	8	Date and time at which information was updated.
-	Agency memo	Memo		Memo in agency.
Status information	S/N	Text	10	External reference to S/N in printer information.
	Information getting date and time	Date/time	8	Date and time at which information was gotten.
	Error level	Text	1	History status for each printer A: Fatal, B: Warning, C: Information.
	Status	Text	5	Mail text sent from monitor agent.
	Toner/Ink remaining amount	Number	4	Toner/Ink remaining amount in printer.
	Ink remaining amount 1	Number	4	Ink remaining amount in printer (Black).
	Ink remaining amount 2	Number	4	Ink remaining amount in printer (Yellow).
	Ink remaining amount 3	Number	4	Ink remaining amount in printer (Magenta).
	Ink remaining amount 4	Number	4	Ink remaining amount in printer (Cyan).
	Ink remaining amount 5	Number	4	Ink remaining amount in printer (Light Cyan).
	Ink remaining amount 6	Number	4	Ink remaining amount in printer (Light Magenta).
Total number of planes	Total number of planes	Number	4	Total number of planes.
	Total number of print sheets in terms of monochrome print	Number	4	Total number of print sheets in terms of waste toner.
	Color ratio	Number	4	Color print ratio.
	Consumables	Text	1	Consumable flat 1: Consumable, 0: others.
	Photosensitive unit	Number	4	Remaining life of photosensitive unit.
	Oil roll	number	4	Roll remaining amount.
	Waste toner.	Number	4	Waste toner box use amount.







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Monitor	OK
mail exection Inverval Hours I minutes	Close
- Mail-Now-Acception criterion	7
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Othly Specisientian	
- Log	1
Transmission Log 1000 KBYTES	_

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Customer Information	
Customer Encounation Name	OK
Address:	Close
TEI. NO. : FAX :	customer
Admin.:	·
mail Address: Transmission Thours minutes once every days	
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Agency	a
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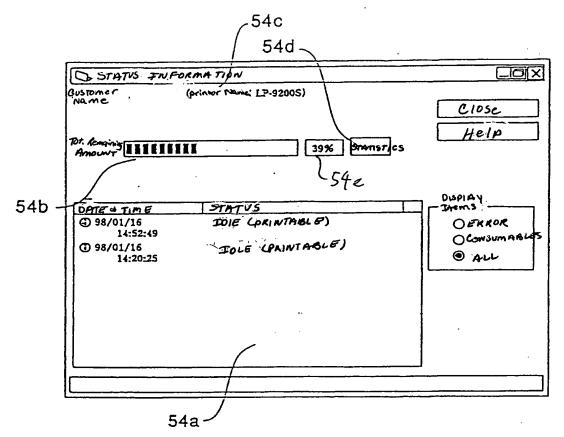
Opprinter Information	X
Customer Name Printer Type S/N:	Close
Discullation Place:	Delebe Prtriber
Agency fine mo	

Print	O Status History Print	×	56a
© Five most recent Status records	E13014 II -32003	Print ,	
Obate Specification V		Cancel !	
	O Date Specification		

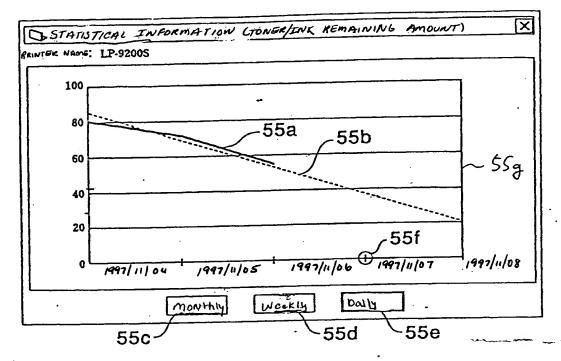
```
1997/11/04 11:21:54
   StatusReport-
                                 : aspa@xxxx.co.jp)
   Omail Address (
           LP-9200s
Print Period: 97/11/04 - 97/11/08
                       Status
Information was spected:
                                          Idie cprintable)
   97/11/04 12:30:00
                                          Idle (printable)
                        70%
                                  1
    97/11/05 12:30:00
                                         Idle (printable)
    97/11/06 12:30:00
                        55%
                                  1
                        38% (presicted value)
    97/11/07
                                            Supply Regaired
                        20% (predicted value)
    97/11/08
```

F14. 40B

```
1997/11/25 11:21:54
    StatusReport-
    Omail Address (
                              : aspa@xx.xxx.co.jp)
             LP-8300
Arint Period: 97/11/04 - 97/11/08
Toro was gotten at: Amount error
                                               Status
                                                Idle Christaple)
    97/11/04 12:30:00
                           50%
                                                Idle Christable)
    97/11/14 12:30:00
                           42%
                           30%
                                                Idle (printable)
    97/11/18 12:30:00
                           20%
    97/11/25 12:30:00
                                                Idle (printable)
                           10% Cypredioted value)
    97/12/02
```



F14. 42A



F14.42B

